



"Keeping Things On Track, And You On The Road!"

Michigan Fleet Master Co., LLC.

30954 Industrial Drive – Livonia, MI 48150

Dedicated Fleet Maintenance & Repair Service

www.michiganfleetmaster.com

Service: (734) 262-2629

Office: (734) 762-0727

Fax: (734) 762-0709

WARRANTY & LIABILITY POLICY

AS REVISED AND IN EFFECT JULY, 1ST 2006

It shall be the sole responsibility of the end user, customer (you), to acknowledge and fully understand the warranty terms set herein.

In no time, or to any extent, or degree, shall employee(s), personnel, officer(s), affiliate(s), agent(s), or contractor(s) of Michigan Fleet Master Co., LLC. be authorized to make any warranty or guarantee, other than that which is specifically set forth herein. The provisions in any specification or chart issued by Michigan Fleet Master Co., LLC. or materials attached hereto, are descriptive only, and are not warranties. Michigan Fleet Master Co., LLC. will in no event be liable for any consequential damages whatsoever, including, but not limited to, vehicle rental, hotel/motel cost, towing, downtime or lost profits, arising from the sale or furnishing of any item(s), part(s), material(s), good(s), or service(s).

Michigan Fleet Master Co., LLC. Labor Warranty policy is as follows. Any service(s) performed in which a "labor warranty" or "guarantee" is offered, in writing, accompanied by the warranty statement issued, that is performed by an employee, employees, officers, or officials, not including affiliates, or contractors, strictly providing you notify the office of Michigan Fleet Master Co., LLC. promptly, before any repairs, in any fashion or to any degree, are conducted, if within thirty (30) days, or 3,000 miles of such service(s), you encounter a defect in workmanship in the direct service(s) performed in which a "labor warranty" or "guarantee" was offered, and a "warranty statement" was supplied, Michigan Fleet Master Co., LLC. will at its option, repair, or rework, the defect to a sufficient degree. Any claim made against Michigan Fleet Master Co., LLC. for any form of "warranty", or reimbursement of any kind, shall at no time, exceed the original cost of services rendered (invoice total).

Michigan Fleet Master Co., LLC. does not offer, in any form, a "warranty" on item(s), part(s), material(s), or any other good(s) including those, but not limited to, that may be sold, or supplied by Michigan Fleet Master Co., LLC. The only warranty made, if any, would be as such provided by the item(s), part(s), material(s), or good(s) manufacturer, if offered by said manufacturer, and strictly subject to such manufacturer's duration, terms, and conditions. In the event that a warrantable item(s), part(s), material(s), or good(s), fail, and meets the manufacturer's terms, if provided and sold by Michigan Fleet Master Co., LLC., and all payments for such sale have been made in full, Michigan Fleet Master Co., LLC. will at its option, assist with the replacement, or payment recovery, as offered by manufacturer. Labor costs required to satisfy such warranty(s) are not covered in any event, and shall be the sole responsibility of the end user.

Michigan Fleet Master Co., LLC. furnishes item(s), part(s), material(s), good(s), and other service(s) "as is/where is". Michigan Fleet Master Co., LLC. does not provide any warranty of the item(s), part(s), material(s), good(s), and service(s) whatsoever, whether express, implied, or statutory, including, but not limited to, any warranty of merchantability or fitness for a particular purpose or any warranty that the contents of the item(s), part(s), material(s), good(s), and service(s) will be defect or error-free.

In no respect shall Michigan Fleet Master Co., LLC. incur any liability for any damages, including, but limited not to, direct, indirect, special, or consequential damages arising out of, resulting from, or any way connected to the use of item(s), part(s), material(s), good(s), and service(s), whether or not based upon warranty, contract, tort, or otherwise; whether or not injury was sustained by persons or property or otherwise; and whether or not loss was sustained from, or arose out of, the results of, the item, or any other services that may be provided by Michigan Fleet Master Co., LLC. its employees, officers, agents, contractors, or affiliates.